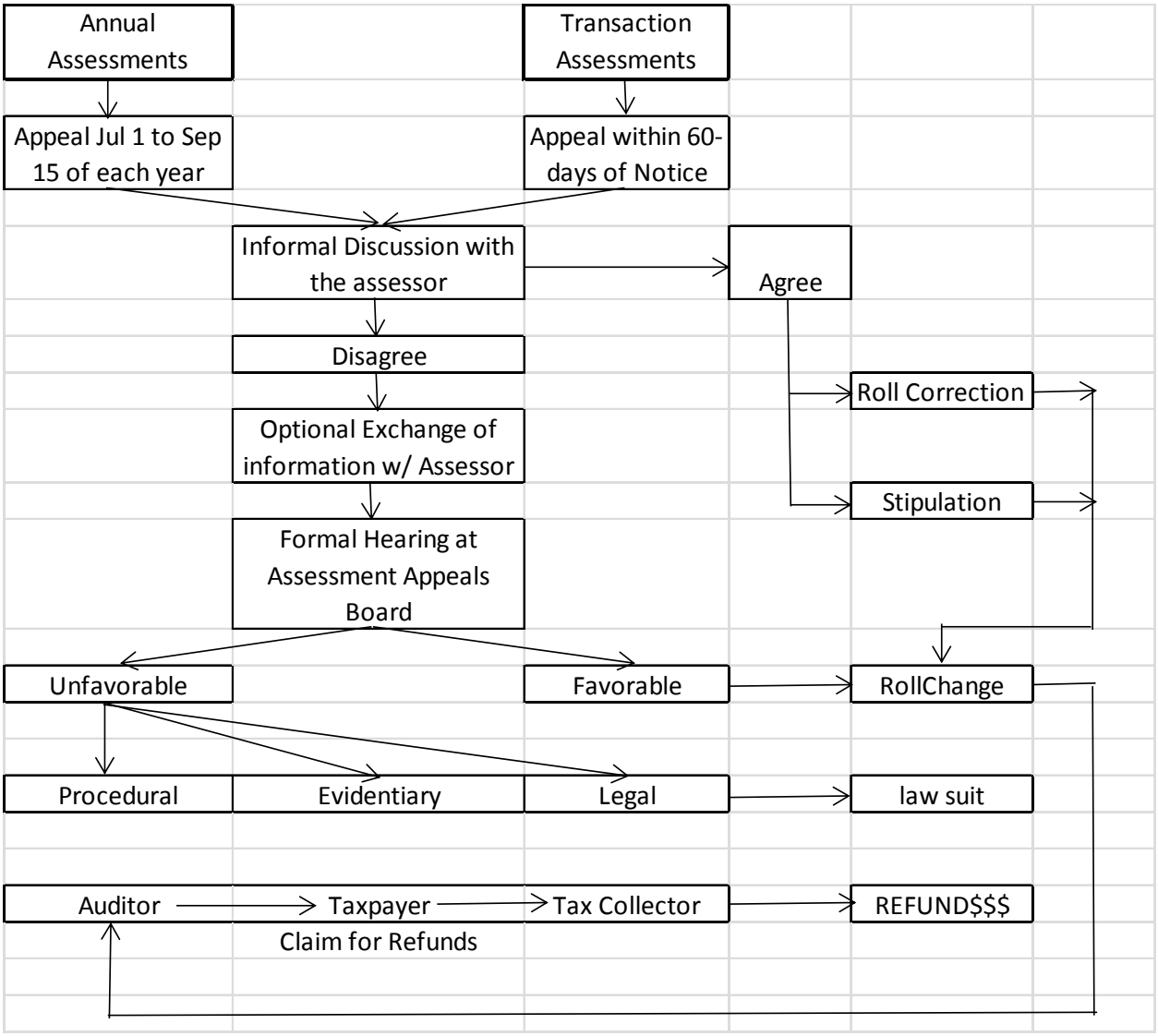The Appeal Process